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public notices

Public **Notices**

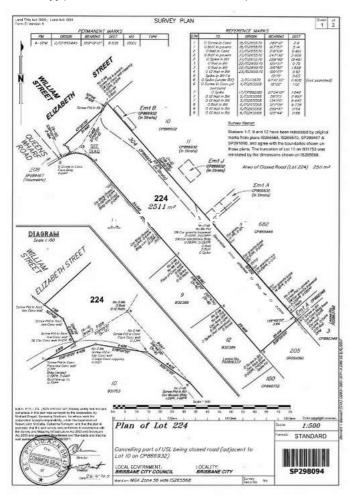
Economic Development Queensland

Economic Development Act 2012

Public Notice Queens Wharf Brisbane Priority Development Area Notice to permanently Close a Road and Vest an area of closed road

Under the provisions of the Economic Development Act 2012 (the Act) the Minister for Economic Development Queensland (the MEDQ) may exercise certain functions and powers for a road in a priority development area.

- 1. Under section 124(1) of the Act the MEDQ has deemed it necessary to close an area of 2511 m^2 being part of William Street (Lot 224 on SP298094) on 16 February 2018 as shown on the below survey plan (the Land); and
- 2. Pursuant to Section 125(1) of the Act the MEDQ vests the Land on 16 February 2018 in the MEDQ in fee simple being land that comprised a road under the Land Act 1994 that has been closed under section 124 of the Act.



For more information on the Minister for Economic Development Queensland:

Phone: o7 3452 7538 **Website:** www.dsdmip.qld.gov.au



CUSTOMER SERVICE ADVICE FROM FOXTEL

Extreme Weather events impact service in Brisbane and surrounding Southeast Coast District of Queensland.

Foxtel's telecommunications services were significantly impacted by a series of extreme weather events in the above regions, on Sunday 11 February 2018 through to Tuesday 13 February 2018, which has resulted in delays to installation and repair activities. The nature of these weather events can be sourced from the Bureau of Meteorology.

Foxtel refers to the mass service disruption notice published by Telstra in the Brisbane Courier Mail on Thursday 15 February 2018, and advises that Foxtel telecommunications customers located in the areas identified in that notice may be affected by these extreme weather events. Foxtel has identified that the effects of these weather events may impact approximately 5591 services. This number may increase as Foxtel assesses the full extent of the extreme weather conditions.

Given these circumstances were outside of Foxtel's control, Foxtel is claiming an exemption from compliance with the timeframes and performance standards required by section 21 of the Telecommunications (Customer Service Guarantee) Standard 2011 (CSG Standard), and notifies customers that normal timeframes for installation and repair activities may not be met during the period 12 February 2018 to 4 March 2018. However, this timeframe is indicative only and Foxtel customers should anticipate that some further delays may occur.

For further details about these disruptions, or to obtain a copy of this notice, please visit www.foxtel.com.au/msd or contact us on 131 999 quoting Exemption Reference Number 20180212-QLD-E-C-P-BRISBANE AND SURROUNDING DISTRICT - FOXTEL. If after contacting Foxtel you remain dissatisfied with our response to your query or you are unsure if these extreme weather events provide a proper basis for claiming an exemption to the CSG Standard, you may wish to raise the matter with the Telecommunications Industry Ombudsman by visiting www.tio.com.au.

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Brisbane City Council



Dedicated to a better Brisbane

Notice of adoption of a major amendment to *Brisbane*City Plan 2014 pursuant to Step 9 of Stage 4 of Part 2.4A.1
of the Statutory guideline 01/16 Making and amending local
planning instruments (the Guideline) made under the Sustainable
Planning Act 2009 to include the City West Neighbourhood Plan
and make consequential amendments.

At its meeting on 5 December 2017, Brisbane City Council adopted amendments to *Brisbane City Plan 2014* to include the City West Neighbourhood Plan together with necessary consequential amendments. The amendments apply to parts of the suburbs of Petrie Terrace, Milton, Paddington, Red Hill and Brisbane City, and will commence on **16 February 2018**.

Purpose and General Effect

The amendments are intended to:

- ensure that new development will be focused in discrete areas to allow targeted renewal while ensuring that heritage and character housing remain intact
- ensure redevelopment of the Victoria Barracks is sensitive to the site's heritage and promotes public access
- \bullet enable a greater mix of uses along Caxton Street and Petrie Terrace
- reinforce the protection of large areas of character housing and heritage buildings
- facilitate improved streetscapes and new public realm near new development.

Further information

Copies of the amendments are available for inspection and purchase from the Brisbane City Council Library and Customer Service Centre, Level 1, North Quay Podium, Brisbane Square, 266 George Street, Brisbane. The amendments can also be accessed by searching for 'City West Neighbourhood Plan' at www.brisbane.qld.gov.au. For more information, please either visit the Council Customer Service Centre or telephone Council on 3403 8888. Colin Jensen, Chief Executive Officer

CUSTOMER SERVICE ADVICE FROM TELSTRA

Delay due to severe weather events in parts of the Southeast Coast, and Wide Bay and Burnett Districts of Queensland.

Parts of the Southeast Coast and Wide Bay and Burnett Districts of Queensland were impacted by severe weather on or about Sunday 11 February 2018 and Tuesday 13 February 2018.

An interruption to Telstra's normal operations has occurred leading to delays in installation and repair activities. As many as 700 Telstra services are impacted in the area bounded by and including, but not limited to, the area starting at Tin Can Bay following the coastline south past Noosa Heads and Caloundra to Pelican Waters. From Pelican Waters the area heads northwest to Landsborough, west to Booroobin then northwest to Manumbar. The area turns northeast to Gundiah then turns southeast back to Tin Can Bay. All suburbs and towns, off shore islands and coastal areas serviced by Telstra within these boundaries are encompassed in this exemption.

How will this affect you?

Unfortunately your service may be affected and we may take longer than normal to fix telephone services or complete connections. Services in the area mentioned above with phone numbers in the following number ranges may have been affected:

07 5331 5000 To 07 5352 9999 07 5401 0000 To 07 5459 9999 07 5370 8000 To 07 5373 4999 07 5470 1000 To 07 5499 9999

We anticipate that the majority of services will be restored by 4 March 2018. We're sorry for any inconvenience this delay may cause but we can assure you we are working hard to get things back on track.

What else do you need to know?

Information as to the nature of these severe weather events can be sourced from the Bureau of Meteorology (BOM). Damaging winds and large hailstones are referred to in the BOM Severe Weather Warning issued for 11 February 2018 initially at 5:33 pm Sunday, 11 February 2018, reference number IDQ21033; all of which were widely reported in the news media after the events

Due to this event, we're claiming an exemption under section 21 of the Telecommunications (Customer Service Guarantee) Standard 2011, including an exemption from the payment of compensation between 12 February 2018 to 4 March 2018 inclusive for any delays in fixing or connecting services, and the keeping of appointments relating to these activities in the impacted area.

Need more information?

For any questions about your service, the CSG exemption or to ask us to reconsider whether the circumstances are a proper basis for claiming the exemption, please call anytime on 132203* for service difficulties and faults or 132200* for sales, installations and billing. When calling please quote reference number 20180212-QLD-E-C-P-NAMBOUR AND SURROUNDING DISTRICTS. If our response doesn't satisfy you, then you may wish to contact the Telecommunications Industry Ombudsman (TIO).

Further information and copies of this notice are available on our Internet site at http://www.telstra.com.au/consumer-advice/customer-service/mass-service-disruption/ or you may request a copy by calling the Telstra number mentioned above.



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